

DISCRIMINATION IS AGAINST THE LAW

Notice of Nondiscrimination

Wisconsin Diagnostic Laboratories complies with applicable federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)), or any other group protected by law.

Communication Assistance

Wisconsin Diagnostic Laboratories:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - » Qualified sign language interpreters
 - » Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - » Qualified interpreters
 - » Information written in other languages

If you need these services, contact Patient Relations at 414-805-2882 (Monday - Friday 8 a.m. – 4:30 p.m.) or the operator at 414-805-3000.

Filing a Grievance

If you believe that Wisconsin Diagnostic Laboratories has failed to provide these services or discriminated based on race, color, national origin, age, disability or sex, you can file a grievance by contacting:

Civil Rights/ ADA/ Equal Opportunity Coordinator
Phone: 833-942-0798
Online: compliance.reporting.ethicspoint.com

Patient Relations
Phone: 414-805-2882, TTY: 1-800-947-3529
Mail: 9200 W. Wisconsin Ave.
Milwaukee Wisconsin, 53226
Fax: 414-805-4651

You can file a grievance in person, by phone or mail. If you need help filing a grievance, Patient Relations is available to assist you.

Filing a Civil Rights Complaint

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by:

Phone: 1-800-368-1019, TDD: 1-800-537-7697
Email: OCRComplaint@hhs.gov
Mail: U.S. Department of Health and Human Services
200 Independence Ave.
SW Room 509F, HHH Building
Washington, D.C. 20201

Language Services

English: ATTENTION: If you speak another language, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-414-805-3000 (TTY: 1-800-947-3529) or speak to your provider.

Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-414-805-3000 (TTY: 1-800-947-3529) o hable con su proveedor.

Lus Hmoob (Hmong): LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob muaj cov kev pab cuam txhais lus pub dawb rau koj. Cov kev pab thiab cov kev pab cuam ntxiv uas tsim nyog txhawm rau muab lus qhia paub ua cov hom ntaub ntawv uas tuaj yeem nkag cuag tau rau los kuj yeej tseem muaj pab dawb tsis xam tus nqi dab tsi ib yam nkaus. Hu rau 1-414-805-3000 (TTY: 1-800-947-3529) los sis sib tham nrog koj tus kws muab kev saib xyuas kho mob.

SHQIP (Albanian): VINI RE: Nëse flisni [shqip], shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Ndhima të përshtatshme dhe shërbime shitesë për të siguruar informacion në formate të përdorshme janë gjithashtu në dispozicion falas. Telefononi 1-414-805-3000 (TTY: 1-800-947-3529) ose bisedoni me ofruesin tuaj të shërbimit.

(Arabic) العربية

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 1-414-805-3000 (1-800-947-3529) أو تحدث إلى مقدم الخدمة.

中文 (Chinese): 注意: 如果您说[中文], 我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务, 以无障碍格式提供信息。致电 1-414-805-3000 (文本电话: 1-800-947-3529) 或咨询您的服务提供商。

Français (French): ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-414-805-3000 (TTY: 1-800-947-3529) ou parlez à votre fournisseur.

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-414-805-3000 (TTY: 1-800-947-3529) an oder sprechen Sie mit Ihrem Provider.

हिंदी (Hindi): ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपका लिए निःशुल्क भाषा सहायता सहायता उपलब्ध होती है। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सहायता भी निःशुल्क उपलब्ध है। 1-414-805-3000 (TTY: 1-800-947-3529) पर कॉल करें या अपन प्रदाता सहायता करें।

한국어 (Korean): 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-414-805-3000 (TTY: 1-800-947-3529) 번으로 전화하거나 서비스 제공업체에 문의하십시오.

ລາວ (Lao): ວິໄນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍເຫຼືອພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ 1-414-805-3000 (TTY: 1-800-947-3529) ຫຼື ວິມັດການຊ່ວຍເຫຼືອທ່ານ.

Pennsylvanisch Deitsch (Pennsylvania Dutch): ACHTUNG: Wann du Pennsylvanisch Deitsch schwetzscht, sin Hilfsdienst fer die Sprooch fer dich gratis verfügbar. Passende Hilfsmittel un Diensch, fer Informatione in zugängliche Formate ze gebbe, sin aa gratis verfügbar. Ruf 1-414-805-3000 (TTY: 1-800-947-3529) oder schwetz mit dein Anbieter.

POLSKI (Polish): UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 1-414-805-3000 (TTY: 1-800-947-3529) lub porozmawiaj ze swoim dostawcą.

РУССКИЙ (Russian): ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-414-805-3000 (TTY: 1-800-947-3529) или обратитесь к своему поставщику услуг.

Tagalog: PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyonang tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-414-805-3000 (TTY: 1-800-947-3529) o makipag-usap sa iyong provider.

Việt (Vietnamese): LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-414-805-3000 (Người khuyết tật: 1-800-947-3529) hoặc trao đổi với người cung cấp dịch vụ của bạn.

